People: Process Accountability Chart (PACe)



- 1 Identify 4 to 9 processes that drive your business.
- 2 Assign someone specific accountability for each process.
- 3 List Key Performance Indicators (KPIs) for each process (better, faster, cheaper).

Person Accountable	Name of Process	KPIs Better, Faster, Cheape
		2 334 2 3 3 3 3 3